

1. Introduction

Dear Student,

This survey is being administered to gather assessment data about online courses at the University of South Florida St. Petersburg. The results will be entirely anonymous and they will be used to help improve online education at your institution. Please take a few minutes to complete this survey. Thank you for your valuable time and feedback.

1. Please provide your USFSP email address below to indicate your interest in also participating in a brief phone interview to share your experiences with taking online courses at USFSP.

2. Part I

- * 1. The following includes a series of statements about the online courses in which you are currently enrolled or in which you were previously enrolled. You will need to rate **HOW IMPORTANT** each item is to you. You will then rate **HOW SATISFIED** you are with each item as it relates to your experiences with online courses.

	IMPORTANCE	SATISFACTION
I can easily find timely and accurate information about my online courses on the web.	<input type="text" value="6"/>	<input type="text" value="6"/>
The pace of the online courses allows me to balance my academic work with work, family, and other obligations.	<input type="text" value="6"/>	<input type="text" value="6"/>
There are a sufficient number of online courses available to me each term.	<input type="text" value="6"/>	<input type="text" value="6"/>
Billing of tuition and fees for online courses fits my needs and expectations.	<input type="text" value="6"/>	<input type="text" value="6"/>
Instructors in my online courses provide timely and helpful feedback about how I am doing in my courses.	<input type="text" value="6"/>	<input type="text" value="6"/>
The institution offers a "one-stop-shopping" approach to accessing student services for online courses.	<input type="text" value="6"/>	<input type="text" value="6"/>
Technology greatly facilitates access to support services so I can transact business or get help when I need it.	<input type="text" value="6"/>	<input type="text" value="6"/>
Faculty in my online courses interact with students frequently so that I feel they are involved with me and others in my courses.	<input type="text" value="6"/>	<input type="text" value="6"/>
Enrolling in my online program and registering for online courses the first time is a relatively easy process.	<input type="text" value="6"/>	<input type="text" value="6"/>
I am able to receive academic help with any problems I have with assignments and other materials in my online	<input type="text" value="6"/>	<input type="text" value="6"/>

courses.

I am able to receive responsive help with any technical problems I have with my online courses.

I find that my online courses are generally interesting and provide opportunities for me to interact with the professor, classmates, or with course materials.

The program of study I wanted is available to me online.

The cost of the online courses is affordable to me.

Faculty bring real-world experience and examples into the online course.

Completing this online course will help me advance my career goals.

I find my online courses to be challenging.

3. Part II

- * 1. How many online courses have you taken at the University of South Florida St. Petersburg?

- * 2. How many online courses have you taken at other institutions? How do they compare with online courses at USFSP?

- * 3. Please list three things you like BEST about the online courses you are currently taking or have taken at USFSP.

- * 4. Please list three things you like LEAST about the online courses you are currently taking or have taken at USFSP.

5. What would you like the university to implement to make online courses a better learning experience for students?

4. Part III

* 1. What is your ethnic group(s)? Mark all that apply.

African-American-Black

Caucasian/White

Latino/Hispanic

Native American

Asian

Other (please specify)

* 2. How old will you be on December 31st of this year?

18 years or younger

19 - 20 years

21 - 24 years

25 - 29 years

30 - 39 years

40 - 54 years

55 years or older

3. The major reason(s) for taking your course online rather than in a traditional classroom setting is: (Note: Mark all that apply)

- It fits my schedule-flexibility of hours
- Fits with my employment schedule
- I have health related reasons
- I can study at my own pace
- The university is too far away from my home
- The university is too far away from my work
- I have too many family responsibilities (e.g. child, parent care)
- I have too many job-related responsibilities
- I have problem understanding the English language
- I have few or no friends in this course
- Parking is a problem at the university
- Commuting to the university is a problem
- The course is only offered online
- I have a disability
- All the traditional courses were full, so I decided to take this course online

*** 4. How much interaction did you have with your instructor (through emails, virtual classrooms, etc.) when taking online courses at USFSP?**

- Very Little
- Some
- Average
- Above Average
- A lot

*** 5. How much interaction did you have with your classmates (through emails, virtual classrooms, etc.) when taking online courses?**

- Very little
- Some
- Average
- Above average
- A lot

5. Thank You!

THANK YOU FOR COMPLETING THIS SURVEY

You have the opportunity an opportunity to be entered into a random drawing for a prize for completing this survey. Winners will be contacted by email. Please provide your USFSP email address only if you want to be entered into the drawing.

1. What is your USFSP email address?