

# Nelson Poynter Memorial Library

## Access Services Statistics for the Fiscal Year 2004/2005

### CIRCULATION UNIT:

#### CIRCULATION RATE:

|                           |              |
|---------------------------|--------------|
| Charges:                  | 38594        |
| Renewals:                 | 1532         |
| <b>TOTAL CIRCULATING:</b> | <b>40486</b> |

#### RESERVE CHARGES:

|                               |             |
|-------------------------------|-------------|
| 3 Hour:                       | 6976        |
| 1 Day:                        | 369         |
| 3 Days:                       | 279         |
| 7 Days:                       | 80          |
| <b>TOTAL RESERVE CHARGES:</b> | <b>7704</b> |

### INTERLIBRARY LOAN UNIT:

#### ILL BORROWING:

|   |             |
|---|-------------|
| Total Items Requested from Outside USF (ILL): | 3303        |
| Total Items Requested from Within USF (REC):  | 2783        |
| <b>TOTAL ITEMS REQUESTED:</b>                 | <b>6086</b> |

|  |             |
|--|-------------|
| Total Requests Cancelled:                | 819         |
| Total Requests Filled Locally:           | 344         |
| <b>TOTAL BORROWING REQUESTS HANDLED:</b> | <b>7249</b> |

|                              |             |
|------------------------------|-------------|
| Total Articles Received:     | 2688        |
| Total Books Received:        | 2539        |
| <b>TOTAL ITEMS RECEIVED:</b> | <b>5267</b> |

|   |     |
|---|-----|
| Fill Rate for USF St. Petersburg Patrons: | 86% |
|---|-----|

|                          |      |
|--------------------------|------|
| Marine Science Requests: | 1743 |
| USGS Requests:           | 176  |

#### ILL LENDING:

|  |             |
|--|-------------|
| Total Requests Received From Outside USF (ILL):        | 3331        |
| Total Requests Received From Within USF (REC):         | 2873        |
| Total Requests Received via Other Means (Fax, etc...): | 56          |
| <b>TOTAL REQUESTS RECEIVED FOR ST. PETE ITEMS:</b>     | <b>6260</b> |

|  |             |
|--|-------------|
| Total Requests Cancelled:              | 1368        |
| Total Requests Conditionalized:        | 33          |
| <b>TOTAL LENDING REQUESTS HANDLED:</b> | <b>6293</b> |

|                                |             |
|--------------------------------|-------------|
| Total Article Requests Filled: | 936         |
| Total Book Requests Filled:    | 3923        |
| <b>TOTAL REQUESTS FILLED:</b>  | <b>4859</b> |

|  |     |
|--|-----|
| Fill Rate for Requests for USF St. Petersburg Items: | 77% |
|--|-----|