

1-1-2004

## Access Services Department : Statistics Report : 2003 - 2004

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NELSON POYNTER MEMORIAL LIBRARY  
ANNUAL STATISTICS  
FISCAL YEAR: JULY 1, 2003 – JUNE 30, 2004

**DOOR COUNT:** 148576

**REFERENCE:**

INSTRUCTION: 8540  
INFORMATION: 14981  
TELEPHONE: 2203

**ILL BORROWING:**

TOTAL ITEMS REQUESTED FROM OUTSIDE USF (ILL): 2131  
TOTAL ITEMS REQUESTED FROM WITHIN USF (REC): 3004  
TOTAL ITEMS REQUESTED: 5135  
TOTAL REQUESTS: CANCELLED OR FILLED LOCALLY: 1181  
**TOTAL BORROWING REQUESTS HANDLED: 6316**

TOTAL BOOKS RECEIVED: 2491  
TOTAL ARTICLES RECEIVED: 2615  
**TOTAL ITEMS RECEIVED: 5106**

FILL RATE FOR USF ST. PETE PATRONS: 81%

MARINE SCIENCE REQUESTS: 2254 (36%)  
USGS REQUESTS: 355 (6%)

**ILL LENDING:**

TOTAL REQUESTS RECEIVED FROM OUTSIDE USF (ILL): 3832  
TOTAL REQUESTS RECEIVED FROM USF (REC) 2540  
**TOTAL REQUESTS RECEIVED FOR ST. PETE ITEMS: 6372**

TOTAL BOOK REQUESTS FILLED: 4222  
TOTAL ARTICLE REQUESTS FILLED: 667  
TOTAL REQUESTS CANCELLED: 1445  
**TOTAL REQUESTS FILLED: 4889**

FILL RATE FOR REQUESTS FOR ST. PETE ITEMS: 77 %

**CIRCULATION:**

CHARGES: 46042  
RENEWALS: 1807  
**CIRCULATION TOTAL: 47849**

RESERVES: 3 HOUR 8267  
RESERVES: 1 DAY 420  
RESERVES: 3 DAY 607  
RESERVES: 7 DAY 149