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Librarian/Campus Dean

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Catherine A. Cardwell

Regional Associate Vice Chancellor of Academic Affairs
Campus Dean, Nelson Poynter Memorial Library
University of South Florida St. Petersburg
ccardwell@usf.edu

ACADEMIC DEGREES

MLS Library Science. Kent State University, Kent, OH.
MA French Language & Literature. University of Pittsburgh, Pittsburgh, PA.
BA English and French. Youngstown State University, Youngstown, OH.

FACULTY APPOINTMENTS

University Librarian. University of South Florida Saint Petersburg. 2016-present.
Member of the Faculty. Ohio Wesleyan University. 2012-2016.
Associate Professor. Tenured. University Libraries. Bowling Green State University. 2003-2011.
Assistant Professor. University Libraries. Bowling Green State University. 1998-2003.

ACADEMIC LIBRARY POSITIONS

Campus Dean, Nelson Poynter Memorial Library. University of South Florida St. Petersburg. July 2020-present. **Dean, Nelson Poynter Memorial Library.** July 2016-June 2020.

In 2018, the State of Florida passed a law mandating consolidation of the three separately accredited USF institutions into one accredited institution. The change in title is the result of the USF consolidation, effective July 1, 2020.

Responsibilities include: overall supervision of the campus library, its operations, and services. Strategic financial planning budget and expenditures (total budget: \$2M), advocating and interacting with the colleges and other units of the university, developing and strengthening partnerships on and off campus, and raising funds to supplement the operating budget. For the USF Libraries faculty, acting as faculty affairs liaison for issues related to governance, faculty professional development, and promotion.

Prior to the consolidation, responsibilities also included: Strategic financial planning budget and expenditures (total budget: \$4M), developing and implementing a strategic vision for the library, and setting guidelines. Additional areas of responsibility included the Center for Innovative Teaching & Learning and Online Learning & Technology Services (distance learning and classroom support).

Notable Accomplishments:

- Provided leadership for Library teams transitioning face-to-face courses to remote delivery for the COVID 19 emergency in March 2020. While 222 courses were already online, a total of 444 had to be transitioned for remote delivery. Courses were up and running without a break in instruction.
- Led the Nelson Poynter Memorial Library's digitization of *The Weekly Challenger*, an African-American newspaper published in St. Petersburg. The Library now serves as the newspaper's archive for current electronic issues in addition to the digitized historical print issues. The Library received \$300,000 in from the State of Florida through a legislative budget request to digitize, preserve, and sustain the newspaper. The Library remains committed to enhancing the archive with finding aids and documenting the African-American experience in St. Petersburg, FL.
- Initiated a textbook affordability program at USF St. Petersburg, incorporating the USF Tampa Textbook Affordability Project, into local campus operations. This initiative saved St. Petersburg students approximately \$1M since 2016.
- Directed efforts to create the Center for Innovative Teaching & Learning (CITL) at USF St. Petersburg. Since 2017, CITL has hosted approximately 10 Faculty Learning Communities, which have resulted in several peer-reviewed publications as well as presentations at national and international conferences.

From 2016-2020, collaborated with USF St. Petersburg's Regional Vice Chancellor of External Affairs to maintain CITL funding (annual \$263K) from the State of Florida through a legislative budget request. The university now funds CITL through its operating budget.

- Advanced improvements to spaces, through strategic planning efforts, in the Nelson Poynter Memorial Library. Consequently, USF St. Petersburg invested \$450,000 to improve the library exterior by adding shade, more seating, and WiFi, taking advantage of the beautiful campus surroundings. Also, worked with architects to develop major plans for renovation of the first-floor. The Library has \$1M in hand from an estate gift as well as a \$250,000 cash gift. The projected is estimated to cost \$2.5M.

Director of Libraries. Ohio Wesleyan University. January 2012-June 2016.

Leadership responsibilities included: creating a vibrant, visible student-centered library to promote and develop the library as a place and advance its important role in student life; developing collections and services that support teaching, learning and research; promoting the Libraries as dynamic centers of teaching, learning and research; cultivating a next-generation library through promotion of digital library collections and practice of the digital liberal arts in support of the curriculum; Improving discovery and management of print, electronic and hidden collections; managing financial resources efficiently and effectively (approximate budget without staff: \$1M); providing leadership, vision, and professional development opportunities for the library staff; working closely and effectively with other university offices; and collaborating strategically with consortial partners to leverage and extend OWU's resources. Consortial partners include the Five Colleges of Ohio, OhioLINK, and the Oberlin Group of Libraries. Professional librarians at OWU are members of the faculty with voting privileges and are eligible for election on faculty committees.

Notable Accomplishments:

- Restructured the Libraries' organization after a university-wide voluntary separation program and guided the development of a strategic plan, which was endorsed by the Committee on Teaching, Learning, and Cross-Cultural Programming (TLCCP), the faculty committee with oversight of the Libraries.
- Led a renovation of space in the main library with the goal of re-examining the reference collection and creating an environment that supports user collaboration and "bring your own device" (BYOD) activity.
- Chaired a Five Colleges of Ohio task force exploring potential electronic resource managers. Through an open, collaborative process, the consortium selected Serials Solutions 360 Resource Manager. Negotiated a contract to bundle the 360 Resource Manager and other tools with Summon, the existing discovery layer, at considerable savings for the consortium.
- Participated on the Five Colleges of Ohio leadership team overseeing a \$750,000 Mellon grant intended to support the integration of digital scholarship or, more specifically, the digital liberal arts into the curriculum.
- Elected, from among 50 library directors, to be one of three independent college representatives on OhioLINK's Library Advisory Board with voting privileges and the only independent representative on the OhioLINK Library Advisory Council Coordinative Committee.

Assignments in the University Libraries at Bowling Green State University:

Library Instruction Coordinator. December 2010-2011; July 2007-January 2009; and Sept. 1998-July 2006. Acted as lead instructor, keeping Library Teaching & Learning (LTL) staff aware of current trends in library instruction theory as well as aware of practical instructional techniques. Created new programs and projects to enhance the library instruction program. Coordinated and evaluated library-wide instruction programs such as Individual Research Appointments and Graduate Student Orientation. Oversaw the development and consistency of print and electronic user aids (e.g., LibGuides and OhioLINK documentation). Ensured that the Libraries' instructional facilities were appropriate for user education.

Notable Accomplishments:

- Participated in and provided oversight of development of LIB 2250: Information Seeking & Management in Contemporary Society, a three-hour online course. Approved as a general education

course in the Expanded Perspectives domain.

- Worked with library administration to acquire LibGuides, LTL librarians transitioned more than 100 existing print and electronic user aids to this format.
- Chaired the committee charged with writing the Libraries' Information Literacy Plan, which emphasized course-integrated library instruction, learner-centered pedagogies, collaboration and professional development.
- Received a \$343,000 Ohio Board of Regents' Technology Initiatives Content Grant in collaboration with BGSU's Center for Teaching Learning & Technology and Kent State University's Libraries and Faculty Development Center. The grant advanced integration of information literacy into the curriculum at BGSU, KSU, and three other institutions in Ohio.

Chair, Department of Library Teaching & Learning. August 2003-July 2006; and July 2007-January 2009.

Provided leadership for Library Teaching and Learning (LTL) by demonstrating a flexible response to change, promoting a diverse workplace, managing LTL resources, and practicing collaborative decision-making and consensus-building. Advocated for LTL to external and internal constituents. Monitored progress toward fulfillment of yearly goals and objectives for LTL according to the University Libraries' Strategic Plan. Trained, supervised, and evaluated 8 LTL faculty librarians and 1 staff member reporting directly to the Chair of LTL. Monitored faculty librarians reporting directly to the Chair of LTL in their progress toward promotion and tenure. Conducted regular meetings of UL staff to foster communication and promote dialogue about practices and policies. Through the same forum, offered input in UL decision-making. Prepared annual reports, and provided LTL statistics as requested.

Notable Accomplishments:

- Created an atmosphere that supported innovation and change grounded in emerging best practices (e.g. transitioning finding aids from print to electronic, providing increased access to electronic sources whenever possible, acquiring tools to facilitate research, and participating in new cutting-edge user services).
- Encouraged a flexible and agile response to change. Experimented with different staffing configurations; critically evaluated all open positions and redesigned them if necessary; involved reference and instruction staff in decision making; and supported the creation of learning spaces that promote active engagement in teaching and learning.
- Provided access to numerous professional development opportunities for faculty and staff, including sessions related to assessment of student learning, curriculum mapping, teaching and learning strategies, and reference tools.

Co-Interim Dean. August 2006-June 2007.

Responsibilities included providing leadership in the University Libraries (UL), and in particular the Departments of Library Teaching & Learning; the Archives, Collections and Branches; and the UL Budget Office. Oversaw operating, personnel and materials budgets totaling more than \$9M. Provided leadership for several UL committees, including the UL Materials Budget Advisory Committee (MBAC), University Libraries' Council (ULC), and Management Advisory Group (MAG). Served on Deans Council and participated in the President's Advisory Council and Expanded Cabinet. Was a lead contact for fundraising, development, and donor relations and was a strong advocate for the improvement of the University Libraries' facilities. Participated on the boards of the UL Advocates and Friends of the University Libraries.

Notable Accomplishments:

- Provided leadership for the integration of the Center for Archival Collections budget and personnel into the UL.
- Hosted the Jerome Library 40th Anniversary Celebration, which was attended by approximately 200 people and raised more than \$20,000 for the UL. The event was BGSU's formal spring fund-raising event.
- Oversaw, in the UL, implementation of PeopleSoft, a new software accounting system adopted by the university.

Assistant Reference Librarian. Maag Library. Youngstown State University. 1995-1998.

Responsibilities included providing general reference and library instruction for YSU faculty, staff, and students. Area of expertise was working with the English Department and improving library instruction related to the research-based composition classes.

UNIVERSITY ADMINISTRATION

Regional Associate Vice Chancellor of Academic Affairs. University of South Florida St. Petersburg. October 2019-present. **Interim Regional Associate Vice Chancellor of Academic Affairs.** August 2018-September 2019.

Represents the interests of Academic Affairs in the on-going, campus-wide consolidation planning process and providing leadership and expertise for other strategic planning initiatives. Leads academic program development, report development and coordination, and central academic committee management. Serves as accountable officer for Academic Affairs budget (\$36M). Assisting with recruitment and appointment of staff and faculty. Maintains close communication the college deans. Works collaboratively with campus and university leaders in the furthering of the educational, research, and outreach goals of campus.

Notable Accomplishments:

- Represented USF St. Petersburg on the University of South Florida's Provost Leadership Council during the COVID 19 emergency, contributing to processes and procedures for moving courses online within a one-week timeframe; creating temporary changes to grading and withdrawal policies, and implementing a laptop loan program in collaboration with the USF Libraries.
- Identified an extra \$25K to support internal research grants for faculty, a 25% increase in the pool.
- Implemented a pilot program for Article Processing Charges (APCs) to support open access publishing. To date, 15 faculty have received support making their open access in journals published by reputable publishers, including PLOS One, Nature, and Elsevier.
- Secured funding to support Supplemental Instruction (SI) and staffing the Smart Math Lab (\$60K).
- Collaborated with One USF Academic Leadership to revise and, as appropriate, preserve the tenure and promotion process for tenure-earning faculty with an effective date of 2016 or earlier.
- Contributed to the realignment of administrative structures resulting from the consolidation of USFSP into One USF, including but not limited to Institutional Research (Office of Decision Support), Office of Graduate Studies), Office of Research, and more.

Interim Vice Provost of Academic Programs. Provost's Office. Bowling Green State University. January 2009-August 2010.

Provided oversight of undergraduate education at the university, including chairing Undergraduate Council and ensuring compliance with state transfer and articulation regulations. Participated in university-wide strategic planning. Areas reporting directly included AIMS (Academic Investment in Math & Science, a mentoring and scholarship program for women and minorities), BGEx Program (values initiative), BG Perspectives (general education), Center for International Programs, Center for Teaching & Learning, Honors Program, ROTC (Air Force and Army), and Service Learning. Had budget oversight of approximately \$4.5M. Served on Deans Council and participated in the President's Expanded Cabinet.

Notable Accomplishments:

- Chaired Connecting the Undergraduate Experience (CUE)-Phase 1, a Faculty Senate ad hoc committee that worked on behalf of the BGSU community to develop a "signature identity" for undergraduate education. The committee's proposed curriculum and plan for revitalization received accolades from Dr. Carol Geary Schneider, President of the Association of American Colleges & Universities (AAC&U).
- Was allocated, through the university's strategic planning process, \$100,000 to advance the CUE initiative during a time of budget cuts.
- Received a formal commendation from the CUE Committee as well as the University Community Fellowship Award from the Department of Higher Education & Student Affairs for my leadership of the CUE initiative.
- Resolved staffing issues and clarified budgeting processes in AIMS, the Office of Service Learning, and

the Center for International Programs, specifically the study abroad and exchange programs.

- Established the Study Abroad and International Exchange Council in order to provide central oversight for study abroad programs and international student exchanges.

CoDirector, General Education. Provost's Office. Bowling Green State University. 2002-2004

Responsible for providing oversight of general education and the course approval process. Chaired the General Education Committee, a sub-committee of Undergraduate Council.

Notable Accomplishments:

- Co-authored Strategic Directions for General Education at Bowling Green State University: A White Paper. The paper outlined future directions for general education at BGSU. Endorsed by Undergraduate Council April 2004.
- Completed an extensive review of the courses in the general education program and established an accurate catalog listing of the courses (approximately 250).

TEACHING

Graduate Advising

Colleen Boff. Dissertation Committee. *Leadership Studies. A Quantitative Study of Academic Library Administrators Using Bolman And Deal's Leadership Orientation Framework*. Completed Fall 2015. Bowling Green State University, Bowling Green, OH. 2013-2015.

Christopher Harris. Dissertation Committee. Department of English. Composition and Rhetoric. *First-Year Composition Handbooks: Buffering the Winds of Change*. Completed Spring 2006. Bowling Green State University, Bowling Green, OH. 2003-2006.

Undergraduate Teaching

English 520, English 540, English 550, & English 551. Youngstown State University, Youngstown, OH. 1988-1998.

English 10000, English 10001, & English 10002. Kent State University, Regional Campuses: Salem, East Liverpool, and Trumbull, 1990-1995.

First-, Second-, and Third-Year English Conversation Classes (Exchange Instructor). University of Nantes, Nantes, France. 1987-1988.

French I & II, (Teaching Assistant). University of Pittsburgh, Pittsburgh, PA. 1985-1987.

SELECTED RESEARCH PROJECTS AND GRANTS

Created Equal: America's Civil Rights Struggle. Funding from the National Endowment for the Humanities to support community discussions around race in the United States. \$1500. (Principal Investigator: Dee Peterson). July 2013-May 2015.

Digital Collections: From Projects to Pedagogy and Scholarship. Steering Committee Member & Local Project Coordinator. A collaborative \$750,000 grant from the Andrew W. Mellon Foundation Grant to the Five Colleges of Ohio. March 2013-June 2016.

Next Generation Library. Steering Committee Member & Local Project Coordinator. A collaborative \$600,000 grant from the Andrew W. Mellon Foundation Grant to the Five Colleges of Ohio. January 2012-June 2013.

Ohio Board of Regents' Technology Initiatives Content Grant. Co-PI. Collaborated with BGSU's CTLT and Kent State University's Libraries and Faculty Development Center. (\$343,000). January 2002.

PUBLICATIONS

Books

Boff, C. & Cardwell, C., eds. 2020. *Leading Change in Academic Libraries*. Chicago, IL: Association of College and Research Libraries.

Chapters of Books

Boff, C. & Cardwell, C., (2020). "Analysis: Strategic Planning". In C. Boff & C. Cardwell (Eds.). *Leading Change in Academic Libraries*. (pp. 53-60). Chicago, IL: Association of College and Research Libraries.

———"Analysis: Reorganization". *Leading Change*, pp. 111-15.

———"Analysis: Culture Change". *Leading Change*, pp. 169-74.

———"Analysis: New Roles for Libraries". *Leading Change*, pp. 221-26.

———"Analysis: Technological Change". *Leading Change*, pp. 269-74.

———"Conclusion: Analysis across All Groups". *Leading Change*, pp. 275-92.

Cardwell, C. & Boff, C. (2010). "Creating the Credit IL Course in a University Setting." In C. Hollister (Ed.), *Best Practices for Credit-Bearing Information Literacy Courses*, (pp. 10-24). Chicago, IL: Association of College and Research Libraries.

Cardwell, C. (2006). Professional Development and Graduate Students: Approaches to Technical and Information Competence. In A. Martin and D. Madigan (Eds.), *Digital Literacies for Learning*, (pp. 206-14). London: Facet Publishing.

Refereed Articles

"Promoting eLiteracy: An Open, Blended Approach in Higher Education" With D. Madigan. *JeLIT: Journal of Eliteracy*. July 2004. (online, open access)

"My Librarian: Personalized Research Clinics and the Academic Library." With K. Furlong and J. O'Keefe. *Research Strategies* 18 (2001): pp. 97-111.

"Faculty: An Essential Resource for Reference Librarians" *Reference Librarian* 73 (2001): pp. 253-63.

"Start Making Sense: Practical Approaches to Outcomes Assessment for Libraries." With J. Rabine. *Research Strategies* 17(2000): pp. 319-35. Included on ALA's Library Instruction Round Table (LIRT) Top 20 Articles for 2001.

Proceedings

"Preserving, digitizing, and sustaining The Weekly Challenger, a local African-American newspaper." With A. Curran. 2018 IFLA International News Media Conference, April 18-20, 2018, Gainesville, FL. <https://works.bepress.com/catherine-cardwell/34/>

"Reduce > Reuse > Recycle: Teaching ACRL's Fifth Information Literacy Competency Standard." With A. Fyn and C. Singer. Proceedings of the 37th Annual LOEX Conference (Albuquerque, NM. April 29 – May 1, 2009).

Meeting Millennials in Their Medium." With C. Boff. Proceedings of the 30th Annual LOEX Conference (Ypsilanti, MI. May 11-12, 2002).

"Our First Year with a First-Year Experience Librarian." With C. Boff and K. Broughton. Proceedings of the 28th Annual LOEX Conference (Ypsilanti, MI. May 19-20, 2000).

"Necessary Steps in Web Site Revision: Previewing and Beta-Testing." With S. Hunker. Proceedings of the Fifteenth Annual IOLS Conference (New York, NY. May 17-18, 2000): pp. 23-36.

Newsletters

"Beyond Simple, Easy, and Fast: Reflections on Teaching Summon." *College & Research Libraries News*. June 2012. 73: 344-47. With V. Lux & R. J. Snyder.

"Content Libraries and Textbooks with Accompanying WebSites." With C. Boff. *LOEX News*, 28

(Fall 2001): p. 6+.

PROFESSIONAL PRESENTATIONS

Webinar

"Developing Your Leadership Potential: Effective Practices and Innovative Ideas." Co-presented with L. Birrell, C. Boff, J. Freeman, and S. Freeman. ACRL eLearning. May 20, 2020.

Invited Presentations and Workshops

"Building User-Centered, Flexible Teams." Ohio Support Staff Summer Institute (OLSSI) at Baldwin Wallace College, July 2015.

"Collaborate for Success." Ohio Support Staff Summer Institute (OLSSI) at Baldwin Wallace College, July 2015.

"Information Literacy." Co-presented with L. Hinchliffe, J. Kragness, and D. Ward. "Mission, Values, and Identity: A National Conference for Carnegie Doctoral/Research Intensive Institutions." Normal, IL. July 2002.

"Is There a Classroom in this Class? Community, Content and Context in Distance Education" BGSU OLN Learning Institute. With G. Evans, W. Rutger, and V. Weigel. Moderated and participated on panel. November 2001.

"Web Page Dynamics." East Central Writing Centers Association 20th Annual Conference. Youngstown, OH. May 1998.

"Then and Now: Writing Center Tutors Come Home." East Central Writing Centers Association 20th Annual Conference. Youngstown, OH. May 1998.

Refereed Presentations

"Anchoring Change: Using the Kotter Change Management Framework to Analyze and Facilitate Change in Academic Libraries." With C. Boff. 2019 Florida Library Association Annual Conference. May 15-17, 2019. Orlando, FL.

"Barriers to Change in Academic Libraries and What to do About Them." A roundtable presentation With C. Boff. ACRL 2019. April 10-13, 2019. Cleveland, OH.

"Preserving, digitizing, and sustaining The Weekly Challenger, a local African-American newspaper." With A. Curran. 2018 IFLA International News Media Conference. Gainesville, FL. April 18-20, 2018.

"Discovering" HathiTrust: Realizing Value. With E. Gattozzi and D. Peterson. A panel presentation at the 38th Annual ALAO Conference. Wilmington, OH. October 26, 2012.

"Reduce > Reuse > Recycle: Teaching ACRL's 5th Information Literacy Competency Standard." With A. Fyn and C. Singer. A break-out session at the 37th Annual LOEX Conference. Albuquerque, NM. 2009.

"Blue Skies Ahead: A Practical and Manageable Approach to Library-Wide Assessment." With C. Boff and K. Broughton. A panel presentation at ACRL's 13th National Conference. Baltimore, MD. March 30-April 1, 2007.

"Gourmet Cooking on a Budget? A Frugal Recipe for Library-Wide Assessment." With C. Boff and K. Broughton. A panel presentation at ALAO's 32nd Annual Conference. Akron, OH. November 3, 2006.

"Is the Information Literacy Movement Dead? A Critical and Comparative Look at Information Literacy in Higher Education." With M. Delaney, D. Madigan, O. Pritchard, and R. Stubbings. Panel. eLit 2005: the 4th International Conference on Information and IT Literacy. Glasgow, Scotland. June 15-17, 2005.

"Assessing a Technical Competency Program for Future Faculty." A roundtable presentation with D. Madigan at the 29th Annual Conference of the Professional and Organizational Development Network

in Higher Education. Montreal, Quebec, Canada. November 5-7, 2004.

"Preparing Future Faculty in an E-Learning Environment: Professional Development Opportunities." With D. Madigan at eLit 2003: The 3rd International Conference on Information and IT Literacy. New York, New York. June 2-4, 2004.

"Promoting literacy: An Open, Blended Approach in Higher Education." With D. Madigan at eLit 2003: The 2nd International Conference on Information and IT Literacy. Glasgow, Scotland. June 11-13, 2003.

"Meeting Millennials in Their Medium." With C. Boff. 30th Annual LOEX Conference. May 10, 2002.

"Supporting Academic Content Through Innovative Collaborations: A DVA Initiative." Co-presented with D. Madigan and N. Gorant. Ohio Learning Network (OLN). March 4, 2002.

"From My Library to My Librarian." Presented with K. Furlong (Gettysburg College) and J. O'Keefe (Marquette University) at ACRL's 10th National Conference, Denver, Colorado, March 2001.

"Practical Solutions: Approaches to Program-Level and Classroom-Level Assessment." Presented with J. Rabine at ALAO's 26th Annual Conference, Ashland, OH, November 3, 2000.

"Our First Year with a First-Year Experience Librarian." With C. Boff and K. Broughton at the 28th Annual LOEX Conference, Ypsilanti, MI, May 19-20, 2000.

"Necessary Steps in Web Site Revision: Previewing and Beta-Testing." With S. Hunker at IOLS 2000, the 15th Annual IOLS Conference, New York, NY, May 17-18, 2000.

"Extending Our Reach: Instruction Librarians Creating Individual Class Web Pages." With S. Hunker. A poster session presented at Powerful Learning, Powerful Partnerships, a symposium at the University of Iowa Libraries, November 11-12, 1999.

"Collaborative Instructional Web Sites: Promoting Resources and Making Connections." With L McAllister. A poster session presented at the 9th National ACRL Conference. Detroit, MI. April 1999.

"Crash Landing in Cyberspace: Problems as Opportunities." With D. Attardo, R. Hogue, S. Leonard, and C. Moneyhun. Conference on College Composition and Communication. Chicago, IL. April 1998.

"Instructional Web Sites: Innovative Teaching Tools for the Electronic Classroom." A poster session presented at the National Conference on Higher Education. Atlanta, GA. March 1998.

"Peer Review in the Developmental Classroom." Conference of the Ohio Association of Developmental Education. Portsmouth, OH. November 1994.

"Relationships between Peer Review and Peer Tutoring." With S. Zander. National Peer Tutoring and Writing Conference. Birmingham, AL. November 1994.

SERVICE AND COMMITTEE WORK

University of South Florida St. Petersburg

Chancellor's Cabinet, 1/2019-present.

University Space Committee, 3/2019-present.

Search Committee, Regional Vice Chancellor of Academic Affairs, 9/2018-5/2019.

Academic Affairs Council, 9/2019-present.

Search Committee, Director, Center for Innovative Teaching & Technology, 8/2018-12/2018

Emergency Management Team. FEMA Certifications: ICS 100, 200, 300, 700, and 800, 11/2017-present.

Strategic Enrollment Management, 10/2017-2018.

Search Committee, Dean of the College of Arts & Sciences (Chair), 5/2017-12/2017.

Board & Executive Board, Center for Innovative Teaching & Learning (Chair), December 2016-June

2019.

Search Committee, Registrar (Chair), 9/2016-11/2016.

Deans Council, 7/2016-present.

University of South Florida (One USF)

ClassACT (Enrollment Management), July 2020-present.

New Faculty Orientation, July 2020-present.

Academic Affairs and Student Affairs Leadership Team, July 2020-present.

University of South Florida (System)

Academic Affairs and Student Affairs Leadership Team (Provost), March 2020-2021.

Consolidation Executive Committee, 1/2019-5/2019.

Consolidation Committee B: Academic Leadership & Performance Accountability: Roles, Reporting & Responsibility, 1/2019-5/2019.

Curriculum Cluster K9: Program Alignment in the Library, 1/2019-5/2019.

Ohio Wesleyan University

Teaching, Learning, CrossCultural Programs Committee, 1/2012-6/2016.

Technology Committee, 1/2012-6/2016.

Development Officer for Major Gifts Search Committee, 12/2013.

Provost Search Committee, 7/10/2013-12/1/2013.

Bowling Green State University Libraries

Summon Discovery Service Implementation Team, 3/2011-12/2011.

Search Committee for Reference & Instruction Librarians (Chair), 12/2010-4/2011.

Public Interfaces Committee, 8/2008-1/2009.

Promotion and Tenure Committee, 6/2003-5/2006.

Search Committee for Budget Manager, 4/2008-5/2008.

Awards and Activities. Subcommittee of the UL Friends Board. (Chair 8/2006-6/2008), 6/2005-6/2008.

Friends of the University Libraries, Board Member, 6/2005-6/2008.

Assessment Plan Writing Committee, 6/2005-6/2006.

Search Committee for UL Associate Dean of Assessment & Technology (Chair), 1/2006-3/2006.

Search Committee for Three Classified Staff Positions (Chair) 3/2004-5/2005.

Information Literacy Plan Writing Committee (Chair) 5/2002-4/2003.

Search Committee for Head of Science Library, 6/1999-5/2000.

Merit Committee, 5/2000-5/2002.

Ad Hoc Committee for Electronic Resource Records, 5/2000-8/2000.

Electronic Resources Task Force, 10/1998-6/2006.

Web Task Force, 11/1998-8/1999.

Bowling Green State University

Undergraduate Council, (Chair 1/2009-5/2010); 8/2004-5/2006.

Strategic Enrollment Planning Committee, 9/2010-8/2010.

E-Portfolio Selection Task Force (Chair), 8/2009-12/2009

Master Plan Steering Committee, 6/2009-8/2010.

Connecting the Undergraduate Experience (Chair), 5/2009-9/2010.

Council of Deans, 1/2009-8/2010; 8/2006-6/2007

President's Expanded Cabinet, 2009-8/2010.

GradSTEP Program Review Task Force, 12/2008.

Graduate Program Review Committee, 3/2008-11/2008.

Search Committee for CTLT Director, 12/2006-4/2007.

Search Committee for CTLT Director, 12/2005-4/2006.
 CTLT Task Force: The Future of the CTLT (Chair), 9/2005-12/2005.
 Search Committee for CTLT Assistant Director, 12/2004-2/2005.
 University Council of Chairs and Directors, 8/2004-6/2006.
 BG Perspective Engagement Subcommittee 12/2004-5/2005.
 Assessment Committee (SAAC), 12/2004-5/2005.
 Advanced Technical Education (ATE) Advisory Board, 2005.
 Committee for General Studies Writing Assistant Director, 5/2004-6/2004.
 Search Committee for Director of General Education (Chair) 6/2002.
 Ad Hoc General Education Committee: Long-term and Short-term, Future Goals, 8/2002.
 CTLT Assistant Director Search Committee, 6/2002.
 Laptop Loan Program for Students 9/2001.
 CTLT Advisory Board, 5/2005.
 General Education Committee (Chair), 9/ 2001-5/2003.
 General Studies Writing Search Committee. (filled 25 positions), 5/2001-6/2001.
 General Education Committee, 9/1999-5/2006.
 Assessment Committee (SAAC), 9/1999-5/2000.
 PRAPS (a subcommittee of the University Assessment Committee), 11/1999-5/2000.
 BGSU's ePortfolio Pilot, 6/1999-7/1999.
 Judge. Second Annual Research Paper Competition for Undergraduate Papers in the Social Sciences.
 Co-sponsored by National Family Opinion Research, Inc., and BGSU's Libraries and Learning Resources, 5/1999-7/1999.

Consortial & Professional

Board Member, Pinellas County Urban League, January 2020-present.
 Editorial Board Member, Global Knowledge, Memory and Communication, 2018. Was formerly Library Review, 2009-2017.
 Chair, Library Committee, Five Colleges of Ohio, 7/2014-6/2016.
 OhioLINK Library Advisory Council Coordinating Committee, 1/2014-12/2016.
 OhioLink Library Advisory Council, elected Private College Representative, 1/2014-6/2016.
 OhioLINK Memorandum of Understanding Task Force, 10/2013-6/2014.
 Five Colleges of Ohio Search Committee for Digital Scholar, 5/2013-7/2013.
 OhioLINK HathiTrust Task Force (chair), 5/2013-9/2013.
 Five Colleges of Ohio ERM Task Force (chair), 9/2012-12/2013.
 Reviewed a web-based grant project, *Walking the Line: Balancing Perspectives in Organizational Contexts* for Dr. Robyn Parker's tenure file. School of Communications. Kent State University, 8/2007.
 Reviewed Jenchien Yu's performance of scholarly/creative work for her promotion and tenure. University Libraries. Miami University, 10/2006.
 Selection Committee for the eLit 2005 conference: The 4th International Conference on Information and IT Literacy (international), 2/2005-3/2005.
 Selection Committee for the eLit 2004 conference: The 3rd International Conference on Information and IT Literacy (international), 2/2004-3/2004.
 Training Task Force, a subcommittee of OhioLINK User Services Committee (chair), 9/1999-12/2002.
 OhioLINK User Services Committee, 1/1999-12/2003.

Conferences and Workshops Planned

National

LOEX 2012 Local Planning Committee, 1/2011-5/2012.

Ohio

- Participated in the development of a daylong workshop for Phase I and Phase II OBOR Information Literacy Grant recipients, February 2005.
- Developed and created a daylong workshop for Phase II OBOR Information Literacy Grant recipients. The purpose was to review the purchasing process, grant expectations, and content development, June 2004.
- Developed and coordinated four train-the-trainer information literacy workshops to librarians and faculty development staff from around the state. Presented two of the four workshops. Approximately 125 people attended, Summer 2003.
- Presented a train-the-trainer information literacy workshop to librarians and faculty development staff at KSU, August 2002.
- Chaired committee which planned, developed instructional material for, and promoted six regional OhioLINK Dataware training sessions / Bowling Green State University, Capital University, Cuyahoga Community College, Kent State University, Ohio University, and University of Dayton, August 2002.
- Acted as discussion leader with C. Comer (Oberlin College) at ALAO Information Literacy Instruction Group's Annual Workshop, May 2002.
- Acted as co-discussion leader with K. Broughton for a break-out session at OhioLINK's Reference Conference, December 2001.
- Chaired committee which planned, developed instructional material for, and promoted three regional OhioLINK Dataware training sessions / Bowling Green State University, University of Akron, and Ohio University, December 2001.
- Chaired committee which planned, developed instructional material for, and promoted three regional OhioLINK Dataware training sessions / Capital University, Cuyahoga Community College, and Miami University. Contributed to planning the statewide videoconference introducing the new OhioLINK Web pages, June 2001, August 2001.
- Chaired committee which planned, developed instructional material for, and promoted three regional OhioLINK Dataware training sessions / Bowling Green State University, University of Akron, and Ohio University, December 2000.
- Chaired committee which planned and promoted three regional OhioLINK Subject Workshops / University of Dayton, Ohio Dominican College, and NEOUCOM, October 2000.
- Responsible for delivering opening comments at the Columbus area OhioLINK Subject Workshop / Ohio Dominican College, October 2000.
- Chaired committee which planned, developed instructional material for, and promoted seven regional OhioLINK Dataware training sessions / Belmont Technical College, Bowling Green State University, Capital University, Cuyahoga Community College, Kent State University, Miami University, and Ohio University, August 2000.
- Chaired committee which organized and developed materials for two Train-the-Trainer sessions for OhioLINK Regional Dataware Training, July 2000.
- Planned and promoted Ohio Immersion with committee members. Ohio Immersion (a regional ACRL Institute for Information Literacy) was a five---day intensive workshop attended by over 60 Ohio academic library and by 10 academic librarians from around the country / Kent State University, June 2000.
- Ohio Immersion Committee (An Information Literacy Initiative), 6/1999-12/2000.

Regional/Consortial

- Five College of Ohio ERM Workshop conducted by Amy Fry, September 2012.
- Five Colleges of Ohio Instruction Workshop conducted by Char Booth. Hosted at OWU, May 2012.
- Developed and coordinated software workshops at Cuyahoga Community College. (Southwest Ohio), April 2005.
- Developed and coordinated software workshops at Cuyahoga Community College. (Northeast Ohio), December 2004.

Acted as a “rover” at OhioLINK Dataware Training at BGSU. (Northwest Ohio), October 2002.

Acted as session leader at a day-long workshop for Kent State University librarians and faculty development staff at Kent State University. (Northeast Ohio), August 2002.

Coordinated local arrangements for OhioLINK’s Dataware hands-on training at BGSU. (Northwest Ohio), August 2002.

Coordinated local arrangements for OhioLINK’s ESBCO training (2 day-long sessions: July 1 and August 8) at BGSU. (Northwest Ohio), June 2002.

Coordinated local arrangement for OhioLINK’s OLINKS training at BGSU. (Northwest Ohio), May 2002.

Coordinated local arrangements for OhioLINK’s Dataware hands-on training at BGSU. (Northwest Ohio), January 2002.

Coordinated local arrangements for OhioLINK’s Digital Media Center (videoconference) at BGSU. (Northwest Ohio), April 2001.

Coordinated local arrangements for OhioLINK’s Dataware hands-on training at BGSU. (Northwest Ohio), January 2001.

Coordinated local arrangements for OhioLINK’s NetLibrary training (videoconference) at BGSU. (Northwest Ohio), December 2000.

Coordinated local arrangements for OhioLINK’s ITKnowledge hands-on training at BGSU. (Northwest Ohio), December 2000.

Coordinated local arrangements for OhioLINK SIRS training (videoconference) at BGSU. (Northwest Ohio), October 2000.

Coordinated local arrangements for regional OhioLINK Dataware Training at BGSU. (Northwest Ohio), August 2000.

Coordinated local arrangement for OhioLINK Disclosure training (videoconference) at BGSU. (Northwest Ohio), July 1999.

Coordinated local arrangements for OhioLINK Regional Briefing at BGSU. (Northwest Ohio), May 1999

Coordinated with K. Broughton local arrangements for OhioLINK Phase II Dataware training at BGSU. (Northwest Ohio), January 1999.

OWU

Copyright & Fair Use Workshop. With E. Gattozzi. Fall 2013-Spring 2013.

BGSU

Led learning community “Understanding Student Information-Seeking Behaviors to Enhance Student Learning” at CTLT. With C. Boff, Fall 2011.

Participated in panel presentation “Scholarly Communication in Transition: Implications for Teaching, Research and Publication” at CTLT’s New Faculty Conference. With E Wood & C. Parmer, August 2008.

Participated in panel presentation “Scholarly Communication in Transition: Implications for Teaching, Research and Publication” at CTLT’s New Faculty Conference. With L. Brown & K. Broughton, August 2007.

Facilitated workshop for session on Information Literacy at CTLT’s 2006 New Faculty Conference. With L. Rich, August 2006.

Facilitated workshop for session on Information Literacy at CTLT’s 2005 New Faculty Conference. With C. Boff, August 2005.

Taught Graduate Student Learning Community at the Center for Teaching Learning and Technology. Information Literacy Module. Eight-week online course, Spring 2005.

Guest speaker in CTLT’s Technology Faculty Learning Community facilitated by P. Cesarini, Fall 2004.

Panelist. Balancing Research & Teaching. CTLT’s New Faculty Learning Community, March 2004.

Taught Graduate Student Learning Community at the Center for Teaching Learning and Technology. Information Literacy Module. Eight-week online course, Spring 2004.

Facilitated workshop for session on Information Literacy at CTLT’s 2003 New Faculty Conference. With C. Boff, August 2003.

Facilitated workshop for session on Information Literacy at CTLT’s 2002 New Faculty Conference. With

C. Boff, August 2002.

Facilitated workshop on ePortfolios for BGSU's College of Arts and Sciences' Faculty Development Workshop. Four sessions. With B. Fink, May 2003.

Facilitated workshop for sessions on Information Literacy and General Education at CTLT's 2001 New Faculty Conference, August 2001.

Guest speaker in Information Sources and Services, a graduate course taught by Carol Singer for Kent State University's School of Library and Information Services October 1999.

Workshop facilitator at the 1999 New Faculty Conference sponsored by CTLT, August 1999.

Planned Reference/LUE Retreat with K. Broughton, August 1999.

Planned and promoted with L. Brown two presentations on new library resources for BGSU faculty members, April 1999.

Co-presented session on internet search engines with C. Singer for LLR staff member, January 1999

Co-presented session on new OhioLINK resources at LLR all-staff meeting with K. Broughton, November 1998.

Presented session on new OhioLINK resources to Library Advisory Committee, October 1998.

CONSULTANTSHIPS

External Reviewer. Otterbein University. Courtright Memorial Library. 2017.

Project for the Standardized Assessment of Information Literacy Skills (SAILS) consultant. Kent State University. 2002-2003.

Information Literacy Consultant. Center for Teaching, Learning, and Technology. \$1500 in professional development funds. 2001-2002.

Information Literacy Consultant. Center for Teaching, Learning, and Technology. \$3000 in professional development funds. 2001.

SIGNIFICANT PROFESSIONAL EDUCATION

Library Leadership in a Digital Age. Harvard Graduate School of Education. 2014.

ACRL/Harvard Leadership Institute for Academic Librarians. Harvard Graduate School of Education. 2004.

ACRL's Information Literacy Institute. Ohio Immersion. Kent State University. 2000.

MEMBERSHIPS IN PROFESSIONAL ORGANIZATIONS

American Library Association (ALA)

Association of College and Research Libraries (ACRL)

AWARDS AND HONORS

University Community Fellowship Award. Department of Higher Education & Student Affairs. BGSU. (9/2010)

Formal Commendation. Connecting the Undergraduate Experience Committee. (7/2010)

Induction into Omicron Delta Kappa, a national leadership honor society. (5/2010)

Friends of the Library Staff Award (\$500). University Libraries. BGSU. (8/2003)