University of South Florida

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All Assessment Data   USF Libraries Data and Assessment

1-1-2018

USFH Overview Services COPH 2017-2018

USF Libraries

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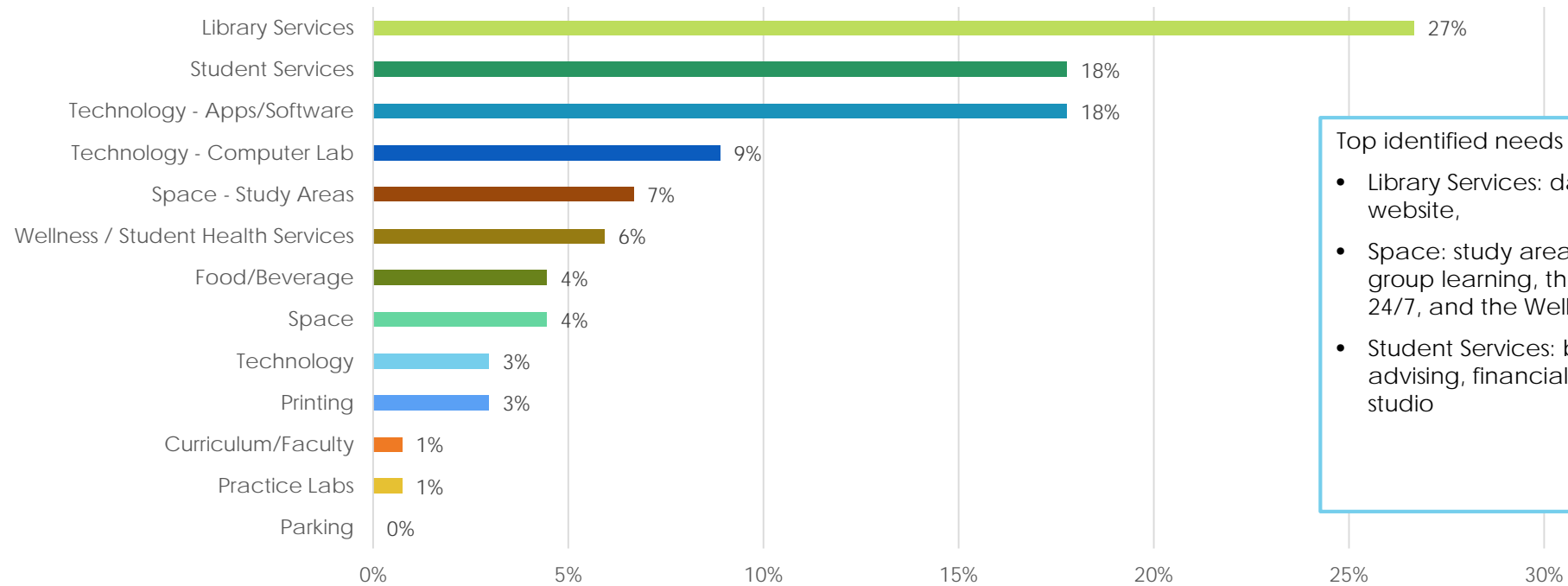
About the Survey

▶ Objective: To determine how University of South Florida (USF) Health students are currently using USF resources and what services, resources, and amenities (SRAs) they would like to see in the future.

▶ Method: A Qualtrics® survey was distributed to USF Health undergraduate and graduate students from the Colleges of Medicine, Nursing, Pharmacy, and Public Health in the Spring 2017 (n= 362; 38% completed).

▶ Used open-ended questions and focused on individual needs for academic success. By taking this non-traditional approach, we have learned that these respondents are interested in non-typical resources.

What Are You Using Now?

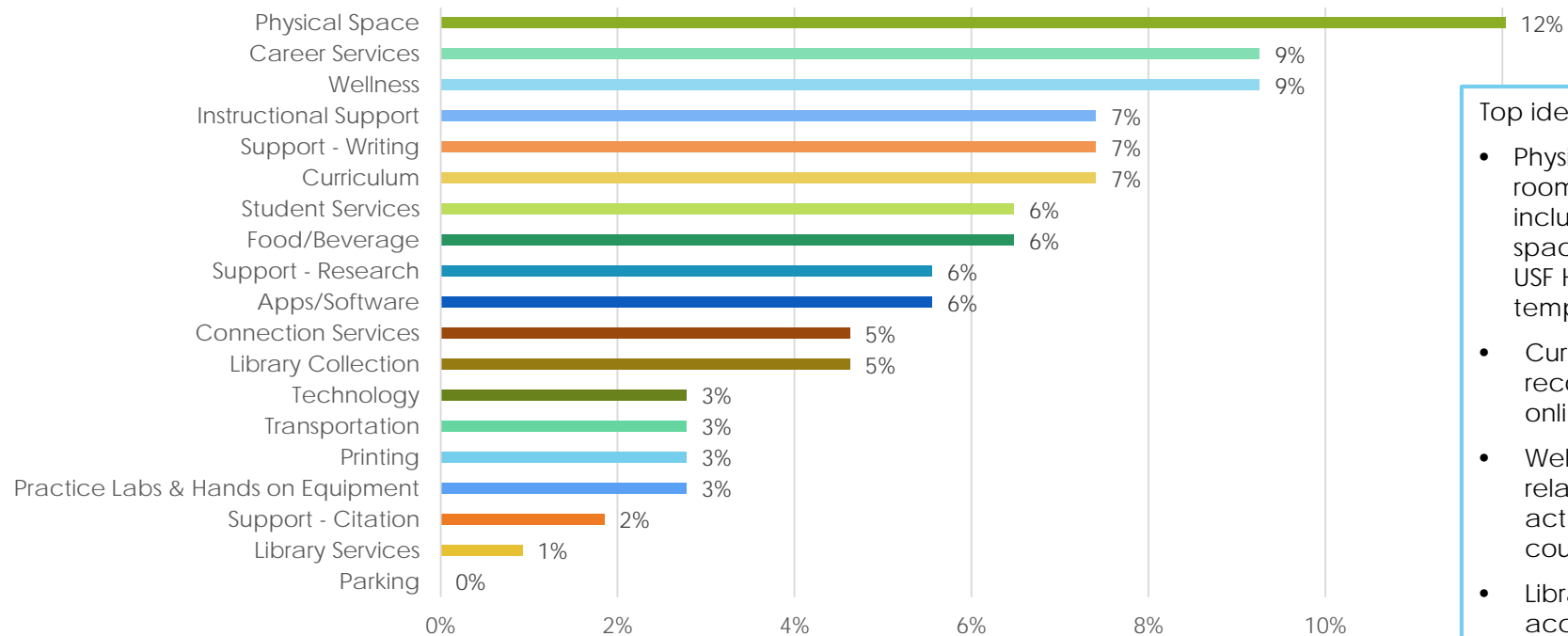|	
Library Services	27%
Student Services	18%
Technology - Apps/Software	18%
Technology - Computer Lab	9%
Space - Study Areas	7%
Wellness / Student Health Services	6%
Food/Beverage	4%
Space	4%
Technology	3%
Printing	3%
Curriculum/Faculty	1%
Practice Labs	1%
Parking	0%

Top identified needs included:
- Library Services: databases, website,
- Space: study areas including group learning, the library's 24/7, and the Well
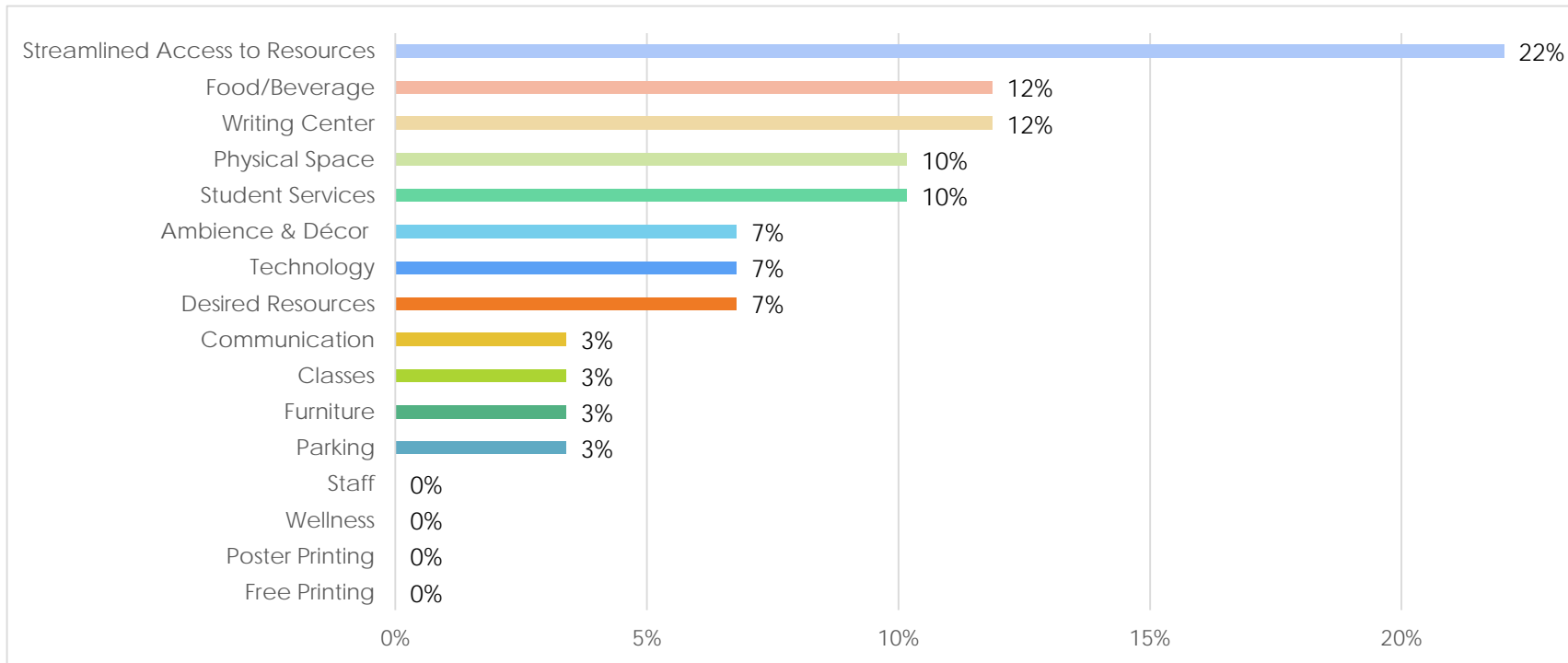- Student Services: bookstore, advising, financial aid, writing studio

What do you need from USF to be a better student?

Category	Percentage
Physical Space	12%
Career Services	9%
Wellness	9%
Instructional Support	7%
Support - Writing	7%
Curriculum	7%
Student Services	6%
Food/Beverage	6%
Support - Research	6%
Apps/Software	6%
Connection Services	5%
Library Collection	5%
Technology	3%
Transportation	3%
Printing	3%
Practice Labs & Hands on Equipment	3%
Support - Citation	2%
Library Services	1%
Parking	0%

Top identified needs included:

- Physical Space: More study rooms and quiet areas including college specific spaces located throughout USF Health. (other: comfort, temperature. ambience)

- Curriculum: Live and recorded classes available online

- Wellness: De-stress and relaxation spaces and activities. Mental health counseling

- Library Collection: Digital access to all textbooks and UpToDate

What Do You Need From the Library?

Category	Percent
Streamlined Access to Resources	22%
Food/Beverage	12%
Writing Center	12%
Physical Space	10%
Student Services	10%
Ambience & Décor	7%
Technology	7%
Desired Resources	7%
Communication	3%
Classes	3%
Furniture	3%
Parking	3%
Staff	0%
Wellness	0%
Poster Printing	0%
Free Printing	0%

Top identified needs included:

- Streamlined Access to Resources: Fewer clicks to get to articles, especially off campus; librarians on demand, automatic access for students for after hours 24/7 space*

- Desired Resources: More journals, UpToDate, digital access to all textbooks

- Physical Space: More group study space, more quiet space, private study space

- Writing Center: Health Science specific, proof reading services, research workshops

*automatic access in progress, projected Fall 2018

How Interested Would You Be In...
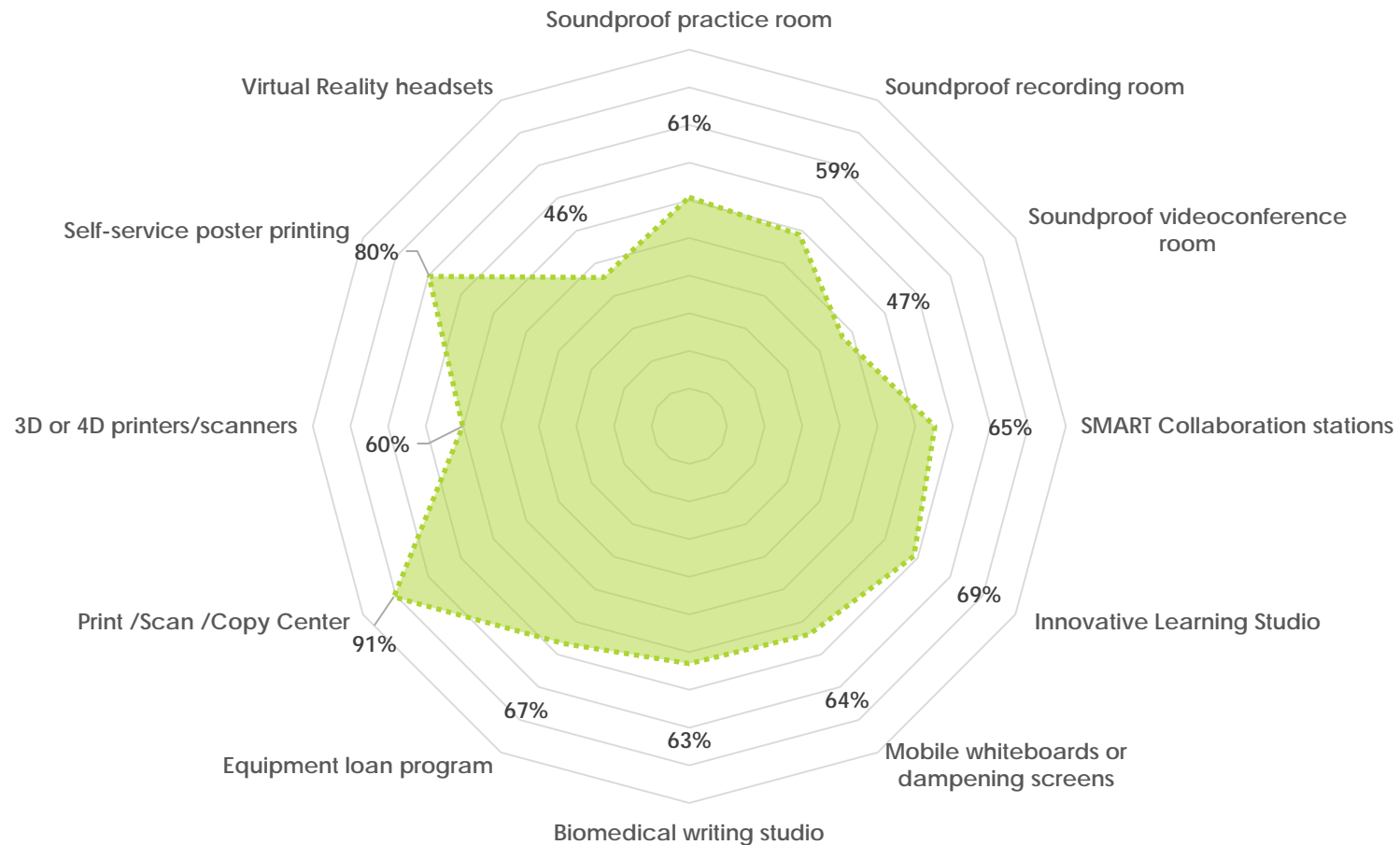
Percentage of respondents who said they were "interested" or "very interested" in these predetermined services and resources.

Soundproof practice room — 61%
Soundproof recording room — 59%
Virtual Reality headsets — 46%
Soundproof videoconference room — 47%
Self-service poster printing — 80%
SMART Collaboration stations — 65%
3D or 4D printers/scanners — 60%
Innovative Learning Studio — 69%
Print /Scan /Copy Center — 91%
Mobile whiteboards or dampening screens — 64%
Equipment loan program — 67%
Biomedical writing studio — 63%

Technology Preferences

Operating System

Windows
50%

Both Windows
& Linux/Other
1%

Both Windows
& Mac
13%

Mac
36%

Technology Attitude

I usually use
new
technologies
when most
people I know
do.
48%

I am usually
one of the last
people I know
to use new
technologies.
12%

I am skeptical
of new
technologies
and use them
only when I
have to.
2%

I love new
technologies
and am among
the first to
experiment with
and use them.
18%

I like new
technologies
and use them
before most
people I know.
20%